

Kentucky Medicaid Renewals Information

Please update your information as soon as possible!

Visit kynect.ky.gov or call kynect at 855-4kynect (855-459-6328) to update your mailing address, phone number, email, and other contact information.

Kentucky Medicaid will then be able to reach you when it is your time to renew!

During the COVID-19 Public Health Emergency (PHE) the Kentucky Medicaid Department for Medicaid Services (DMS) made sure that all Medicaid beneficiaries kept their coverage. DMS paused all annual renewals. But soon DMS will resume annual renewals for Medicaid members. Members may be at risk of losing Medicaid coverage if we cannot reach them. Members should update their contact information as soon as possible and keep it updated so Kentucky Medicaid is able to reach them when it is their time to renew!

Here are some of the most frequently asked questions about Medicaid renewals and the PHE. Review these before calling the kynect helpline with any questions. If you do not see the answer, call the helpline at 855-4kynect (855-459-6328).

What is the PHE?

At the beginning of the COVID-19 pandemic, the federal government declared a Public Health Emergency (PHE). During the PHE, many flexibilities were put in place to relieve provider burden and ensure members could still safely receive the care they needed. Kentucky is taking important steps to ensure the flexibilities that improved care for Kentuckians can be established in state policy and continue beyond the PHE.

Kentucky Medicaid will notify members when the PHE ends.

What is happening now and what does it mean for my Medicaid?

All Medicaid and KCHIP members will go through a renewal of their eligibility for coverage when Kentucky resumes annual renewals starting in April 2023 for Medicaid members with a renewal date of May 31st, 2023. These renewals will be spread out over 12 months. Those who are determined to be eligible will continue to receive Medicaid coverage. Those who are determined to be ineligible for coverage will be removed from Medicaid and connected to alternative coverage options in the state.

If your account information is not up to date in kynect, your Medicaid coverage could be at risk. Make sure to update your information by visiting www.kynect.ky.gov or calling kynect at 855-4kynect (855-459-6328).

Members will receive a notice about 60 days before their renewal date. If your information is correct in Kynect, you do not need to take any action until you are contacted about your renewal.

What can I do to keep my Medicaid?

Taking the following steps may help you keep your Medicaid coverage when the renewals restart:

1. Update your contact information, including your address, phone number and email at www.kynect.ky.gov or by calling 855-4kynect (855-459-6328)
2. Answer all requests for information if you get a letter from Kentucky Medicaid
3. Report changes to your household, including if someone becomes pregnant, someone moves in or out of your home, changes to income, or anything else that may impact your Medicaid.

What if I am no longer Medicaid eligible?

Losing health coverage, including Medicaid coverage, is a Qualifying Life Event (QLE), which allows an individual to enroll in alternative health care plans outside of the Open Enrollment Period. Consider your health care needs and explore alternative coverage options in case your Medicaid coverage ends. kynect offers Qualified Health Plans (QHPs) that are designed to be affordable, quality coverage. Payment assistance is available to those who qualify.

Visit kynect.ky.gov or call kynect at 855-4kynect (855-459-6328) to see all your options. There are people in your community who can help too! Find a local Department for Community Based Services (DCBS) office by visiting [find a DCBS Office](#), or a kynector or insurance agent at [find kynectors!](#)

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